

AMENDMENT**IN THE CLAIMS:**

Please cancel claim 19 without prejudice to the prosecution of the subject matter thereof in a later application.

Please amend claims 1, 11, and 20 as follows:

*112 1st step
B1
A 1*
-- 1. (Amended) A method of program mapping selected ones of a plurality of telecommunication system features from a central programming controller to selected ones of a plurality of user programmable switches on at least one local instrument using at least one of tones, beeps, buzzes and voice prompts provided by the central controller to a user at the at least one local instrument.

*B1
A 2*
-- 11. (Amended) A method of program mapping selected ones of a plurality of PBX system features to selected ones of a plurality of user programmable telephone buttons on a telephone receiver, the method comprising:
*Sending
using voice prompts to a user at the telephone receiver and the telephone buttons; and* 112 2nd
generating said voice prompts by at least one user interface connected to the PBX.

*3b
b1*
-- 20. (Amended) A telephone apparatus having a voice prompting system to allow remote programming of phone line features, comprising:

a plurality of telephone lines connected to a plurality of telephones in a centrally controlled network;

a plurality of phone operating features controlled by a central controller;

each individual one of the operating features selectively provided to any selected one of the plurality of lines;

each individual one of the plurality of telephones having a plurality of buttons, switches and indicator lights;

each individual one of the lines being programmed to obtain selected ones of the plurality of phone operating features by a selected series of button presses of the plurality of buttons;

wherein the voice prompting system provides selected pre-recorded messages responsive to an order of pressing a portion of the plurality of buttons; and

wherein the voice prompting system uses one or both of:

a flashing pattern of selected ones of the plurality of indicator lights; and

a selectable color of selected ones of the plurality of indicator lights;

to transmit information regarding the selected phone features. --

Please add new claims 27 and 28, as follows:

*b6
b7C* -- 27. (New) A method of configuring a local instrument in a telecommunications system, comprising:

prompting a user at said local instrument using at least one audible prompt selected from tones, beeps, buzzes and voice prompts;

receiving user input in response to said at least one audible prompt; and

A4 mapping a selected one of a plurality of telecommunication system features to a selected one of a plurality of switches on said local instrument in response to said user input.

-- 28. (New) An apparatus for configuring a local instrument in a telecommunications system, comprising:

a computer; and

one or more programs, performed by the computer, prompting a user at said local instrument using at least one audible prompt selected from tones, beeps, buzzes and voice prompts; receiving user input in response to said at least one audible prompt; and mapping a selected one of a plurality of telecommunication system features to a selected one of a plurality of switches on said local instrument in response to said user input. -